

## STATE OF MAINE PUBLIC UTILITIES COMMISSION 242 STATE STREET 18 STATE HOUSE STATION AUGUSTA, MAINE 04333-0018

KURT ADAMS

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## CAD Bulletin No. 2007-3

To: All Electric and Gas Utilities

From: Shawn C. Brooks, Senior Consumer Assistance Specialist

Subject: Eligibility Criteria, Winter Disconnection Rule, Chapter 81, Section 17

Date: August 15, 2007

Before November 15, 2007, all electric and gas utilities must submit a copy of their Eligibility Form, Notice of Customer Rights, warning letters, standardized collection letters, disconnection notices, and a copy of the Regular and Special Payment Arrangement Confirmation Forms to be used during the pending Winter Disconnection Period to the CAD. The large electric and gas utilities must also submit their Guidelines for Special Payment Arrangements. These documents should be submitted to my attention.

**IMPORTANT**: Chapter 314, Statewide Low-Income Assistance Plan (LIAP), requires that electric utilities include information regarding the existence of their LIAP in any mailings to customers pursuant to the Winter Disconnection Rule. The information must include, at a minimum, the eligibility criteria for the LIAP and how to apply for it. Please ensure this information is included in your winter notices, forms, and letters. This information must also be included on web pages with other relevant residential customer service information.

Listed below are the figures representing 150% of Federal Poverty Guidelines for the 2007/2008 Winter Disconnection Period.

| HOUSEHOLD SIZE | TOTAL YEARLY HOUSEHOLD INCOME |
|----------------|-------------------------------|
| 1              | \$15,315                      |
| 2              | \$20,535                      |
| 3              | \$25,755                      |
| 4              | \$30,975                      |
| 5              | \$36,195                      |
| 6              | \$41,415                      |
| 7              | \$46,635                      |
| 8              | \$51,855                      |

(Add \$5,220 for each additional household member)

Please contact me at (207) 287-4974 ext. 2005 if you have any questions.

